

## **Amanda Noell Stanley**

516 Westview Avenue | Bedford, VA 24523  
540.420.2640 | amanda@twochairsolutions.com

### **EDUCATION**

2005-2007

Virginia Polytechnic Institute and State University, Blacksburg, VA  
Master of Science in Sociology

1998-2002

University of Richmond, Richmond, VA  
Bachelor of Arts Degree in Sociology, Minor in Studio Art

### **PROFESSIONAL EXPERIENCE**

#### **Founder, FindFamilyServices, LLC**

**2010-current**

Founded an on-line directory and search engine of human services in Virginia. Secured initial start-up costs, designed the site's concept and functionality, worked with a team of designers and developers to launch the site within six months of proposal, handled all marketing, development, customer services, and technical assistance work in preparation for successful site launch.

#### **President, TwoChair Solutions**

**Bedford, VA 2009-current**

Provide training and consulting to human service agencies. Work includes strategic planning, outcome studies, grant-writing, facilitation of family partnership meetings, business/program development, staff training, technical assistance, conference planning, and client-specific consultation. Clients include youth and families; local government agencies and consortiums; private providers and non-profit organizations.

#### **Coordinator, Comprehensive Services Act for At-Risk Youth and Families**

**Department of Human Services**

**City of Roanoke, VA 2006-2009**

Responsible for administration of the local Comprehensive Services Act (CSA) program which includes oversight of multiple budgets and interdisciplinary teams. Activities included but are not limited to: Preparing and maintaining fifteen million dollar budget for children's services; preparing and revising local policies and ensuring fidelity to the mandates of the Act; supervision of multi-disciplinary Family Assessment and Planning Teams for the development and implementation of child and family service plans; development of individualized family assessment and planning team program and supervision of two wraparound staff to implement it; oversight of vendor contracts and vendor relationships; preparation of data and financial reports to the State office; provision of staff support to the Roanoke Interagency Council to ensure long range planning meets program outcomes; provision of ongoing training and technical assistance to CSA partners.

#### **Utilization Management Coordinator**

**Department of Human Services**

**City of Roanoke, VA 2006**

Responsible for creating and implementing a set of utilization review policies and procedures for the City's CSA program that ensure program and client outcomes are met in a cost-effective manner. Activities include: gathering, analyzing, reporting, and responding to client-specific data; preparing client service plans in a collaborative setting; reviewing service provision for quality assurance; providing case consultation. Promoted to CSA Coordinator in October 2006.

### **Community Resource and Prevention Coordinator**

**Department of Youth and Family Services**

**Bedford County, VA**

**2003-2005**

Developed and maintained the first comprehensive needs assessment for Bedford City and Bedford County to identify community needs, trends, and gaps in services through collection and analysis of survey and archival data; founded the Bedford Community Coalition, Inc., a local non-profit organization, which included building the membership and Board of Directors, providing training, securing funding, and providing leadership; researched, prepared, and monitored grants related to the mission of the Coalition and the Department; responsible for teaming with state, regional, and local agencies to provide research-based programs such as social norms marketing; provided regular evaluations to assess outcomes of community programs; developed an on-line data collection system to monitor local youth substance abuse trends; maintained communication with the local community regarding the Coalition which included website development, maintenance of public records, public speaking, and media relations; organized public relations events for the Coalition.

### **Comprehensive Services Act Case Manager**

**Department of Youth and Family Services**

**Bedford County, VA**

**2002-2003**

Responsible for traditional social work duties for all non-custodial foster care and foster care prevention cases including service and discharge planning. Coordinated and facilitated the inter-agency Family Assessment and Planning Team; prepared and presented monthly service and financial reports for the Community Policy and Management Team; provided utilization management reports for CSA-funded cases in accordance with state and local policies; worked with office staff in providing quarterly updates to the state Office of Comprehensive Services through a locally-maintained data set; assisted private service providers with CSA compliance; responsible for office oversight in supervisor's absence. Promoted to Community Resource and Prevention Coordinator in 2003.

## **PROFESSIONAL SERVICE AND AFFILIATIONS**

### **Selected Presentations/Service:**

February 2011: "Engaging Families for Successful Outcomes." Training seminar presented to the Counties of Patrick and Henry and the City of Martinsville Juvenile Justice, Social Service, and Education staff.

November 2010: "Engaging Families for Successful Outcomes." Training workshop presented at the Virginia Juvenile Justice Association 34<sup>th</sup> Annual Fall Institute in Williamsburg, VA.

October 2010: "Engaging Families for Successful Outcomes." All-day training presented at the Blue Ridge Regional Juvenile Justice Association in Lynchburg, VA.

November 2009: "Effective Service Planning". Presentation at the Bridging the Gap Conference in Roanoke, VA.

October 2009: "A Change of Plan: Helping clients achieve outcomes through improved service planning." Presentation at the Annual Conference of the Mid-Atlantic Network for Youth and Family Services (MANY). Bedford, PA.

April 2009: Gratis consultation to the Danville-Pittsylvania County Community Policy and Management Team regarding implementation of Intensive Care Coordination using Comprehensive Services Act funds.

March 2009: "The Comprehensive Services Act and Guardians Ad Litem". Presentation to the Juvenile Judges and Guardians Ad Litem for the City of Roanoke.

January 2009: Child and Adolescent Needs and Strengths (CANS) training for the City of Roanoke Department of Social Services and the 23-A Court Service Unit.

November 2008: "Bridging the Gap: A conference on wraparound care". Part of panel with Michael Terkeltaub and Mary Grealish on implementation of wraparound philosophies for providers of human services.

October 2008: "The Star City Approach to Human Services". Co-facilitated presentation and panel discussion with Michael Terkeltaub for community-based service providers.

October 2008: "CSA and Parents." Presentation to Roanoke Chapter of Federation of Families.

September 2008: "Recent Changes to the Comprehensive Services Act." Breakout session at the Annual Virginia Association of Social Work Practitioners Conference provided on behalf of the Office of Comprehensive Services.

July 2007: Gratis consultation for Roanoke County Community Policy and Management Team to facilitate long range planning for their Family Assessment and Planning Teams.

April 2007: "Cultural Competency in Systems of Care", talk given at the Regional Systems of Care Conference: "Caring for Our Children Together: An Introduction to the Systems of Care Approach", Roanoke, Virginia. Sponsored by the State Office of Comprehensive Services.

August, 2006: "Utilization Management and the Comprehensive Services Act", in-service training at the City of Roanoke Department of Human Services. Sponsored by the Roanoke Interagency Council.

### **Selected Service and Affiliations:**

2011: Primary Facilitator for Family Partnership Meetings, Bedford County Department of Social Services

2010-2013: Member, DePaul Community Resources Board of Directors (Member, COA Committee)

2010: Member, Franklin County Department of Social Services Family Engagement Model Implementation Team. Sponsored by the Supreme Court of Virginia.

2010: Secretary, Virginia Juvenile Justice Association Blue Ridge District

2009-2010: Member, DePaul Community Resources Community Advisory Board

2009-2010: Member, City of Roanoke Best Practice Court Workgroup

2008-2009: Alternate Member, State and Local Advisory Team for the Comprehensive Services Act

2007-2009: Chair, Roanoke Interagency Council's Best Practices Committee

2006-2007: Chair, Roanoke Area Mentoring Standards Committee

2006-2007: Chair, City of Roanoke CSA Training Committee

2005-2007: Member, Southern Sociological Association

2007: Member, State Task Force for the Development of Revisions to Foster Care Prevention Policy

Member, Child Welfare League of America

Member, Virginia Juvenile Justice Association

## **RESEARCH EXPERIENCE**

2007 Master's Thesis: "Church in Black and White: Racially-integrated Congregations and Whites' Explanations for Racial Inequality"  
Virginia Polytechnic Institute and State University  
Blacksburg, Va

May 2007: "Trends in the Utilization of Residential Treatment among CSA clients in the City of Roanoke" Annual Report Presented to the Roanoke Interagency Council.  
Roanoke, VA

2006 Graduate Student Research Symposium  
"Multiracial Congregations and Explanations for Racial Inequality"  
Virginia Polytechnic Institute and State University  
Blacksburg, VA

2004 Youth Needs Assessment for Bedford City and County  
Communities that Care Youth Survey data and analysis presented to the Bedford County Board of Supervisors  
Bedford, VA

2001 Undergraduate Research Symposium  
"Elder Abuse in Rural Communities: A Case Study of Bedford, VA"  
University of Richmond, VA